Ministry of Children, Community and Social Services

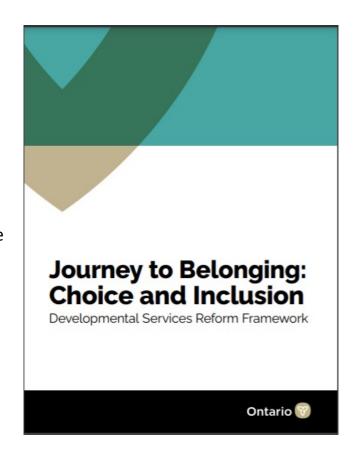
Journey to Belonging: Choice and Inclusion

Information session – November 2021



Journey to Belonging: Choice and Inclusion

- Released May 18, 2021
- Easy-read version and video included
- Engagement overview:
 - Approximately 200 people in 8 sessions across the province
 - Nearly 900 responses to an online survey
 - DS Reform Reference Group, with 18 members



What is this paper about?

This paper is about important work that will be done to make services for people with developmental disabilities better.

Introduction

A lot of work has been done over the years to include people with developmental disabilities in the community. But there is still work to do.

Being included in the community is about being respected and feeling welcomed.



The government has a plan to make changes to services for people with developmental disabilities.

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Our Vision





People with developmental disabilities are supported by their communities, support networks and government to belong and live inclusive lives. People are empowered to make choices and live as independently as possible through supports that are person-directed, equitable and sustainable.

This means:

People are included in their communities and have the lives they want:

- More choices and support to make choices, if you need it
- Supports that are right for your needs
- More control over the supports you get



Principles



People receive support based on their needs

Services build on the **strengths of people and supports** provided by families, support networks and communities

Supports are person-directed and flexible

Supports are **proactive and responsive** to people's changing needs across the course of their lives

Services are driven by **evidence**, **outcomes** and **continuous improvement**

Services and supports promote health, well-being and safety

System is **sustainable**

These principles will help guide reform



What We Will Do First:

Make it easier for people to get supports



Better experience with the application process



Improvements to the Passport program

Help reduce barriers for people



Supporting people through key life transitions



Initiatives to support a skilled workforce and shift to more person-directed services



Education and awareness campaign to reduce stigma and discrimination



Reform Commitments:



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Putting People First

People have supports that are based on their needs and help them meet their goals over the course of their lives.

Parts of the plan:

- ✓ Better planning for life changes
- ✓ Person-centred funding based on people's needs
- ✓ Making it easier to get different services, like health care and housing
- ✓ Supports that are a good fit for people's culture and language



Reform Commitments:



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Improving Service Experience

Make services better and easier for people and their families.

Parts of the plan:

- ✓ Improve how people apply for services and talk about their support needs
- ✓ Sharing new ideas to make services better
- ✓ Using technology to help people live their lives



Reform Commitments:



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Improving Quality and Accountability

High-quality supports that lead to good outcomes for people.

Parts of the plan:

- ✓ Performance measurement and feedback to improve services
- ✓ Better information to help people choose supports and services that are right for them
- ✓ Helping staff have the right skills to support people to live a good life and be part of the community



Timeline:



Design and Build 2021-2023

Work on parts of the plan that will help us make changes in future

Launch, Test and Transition 2024-2027

Test new approaches and help people and service providers get used to different ways of doing things

Expand 2027-2031

Make changes to services across Ontario

Continue to support people and families

